Reinforced Measures to Fight COVID-19

To make sure guests feel safe and are better able to enjoy their time here, we have put measures in place to prevent the spread of the novel coronavirus which causes COVID-19.

To all guests

We ask that you cooperate with the following measures to help us prevent COVID-19 infection.



Sanitizing Stations

Please sanitize your hands when you enter the building. Wash and sanitize your hands frequently throughout your stay.



Temperature Checks

We reserve the right to refuse entry to guests who do not feel well or who have fever of 37.5°C or over.



Face Masks Required

Wear a mask when moving from place to place inside the accommodation.



Physical Distancing

Maintain a suitable distance between yourself and other guests.

Steps we are taking to protect our guests

Staff are taking the following measures.



Face Masks Required

All staff wear masks.



Frequent Cleaning and Disinfecting

Guest rooms and public areas are frequently cleaned and sanitized.



Improved Indoor Ventilation

The facility is kept ventilated.



Physical Distancing

Staff maintain a suitable distance from guests as well as check to make sure guests maintain a similar distance from each other.

When guests check in and out, we will be monitoring and supervising the situation to prevent close contact that could spread COVID-19 infection.



Employee Health Monitoring

Staff are taking care of their own health by frequently washing their hands, taking their temperatures, and checking for any signs of illness.

Along with the above measures, we follow the instructions in "Guidelines for Accommodation Facilities to Prevent Spread of the Novel Coronavirus (first edition)" endorsed by Gunma Prefecture.